

TERMS AND CONDITIONS

Below are the terms and conditions. Please read them carefully, as the booking and the acceptance of our contract makes it legally binding. These Terms and Conditions will be sent to you for your reference and consideration before making any payments. Please feel free to contact Opportune Safaris Ltd with any questions that have not already been answered.

Itineraries: Camps, hotels and sightseeing are all subject to change due to unforeseen circumstances. Opportune Safaris Ltd, reserves the right to amend the order of sightseeing as necessary. Every effort will be made to operate tours as planned, but alterations may occur after the final itinerary has been issued.

Limits on Responsibility of Opportune Safaris Ltd: Opportune Safaris Ltd and its employees, shareholders, officers and directors and their assigns and successors (hereinafter all referred to as Opportune Safaris Ltd do not employ any individual nor own nor operate any entity that provides goods or services for your trip, tour or safari. Opportune Safaris Ltd does not maintain any control over the personnel, equipment, or operations of these suppliers, Opportune Safaris Ltd assumes no responsibility for and cannot be held liable for any personal injury, sickness, death, bad weather, strikes, hostilities, acts of God, force majeure, pandemic, civil unrest, terrorism, harm from animals, criminal activities, overbooking, down grading of services, food poisoning, inaccessibility to medical attention, mechanical failure of aircraft, property damage, or other loss, accident, delay, inconvenience, irregularity, or other liability of any kind whatsoever arising from participation on the tour, trip or safari. Opportune Safaris Ltd not responsible for (1) any wrongful, negligent, willful or unauthorized act or omissions on the part of any of the trip operators, suppliers, or their agents; (2) any defect in or failure of a vehicle, any equipment or instrumentality owned, or operated by any of the suppliers or their agents; or (3) any wrongful, willful, negligent act or omissions by any part or any party or entity not under the actual supervision or control of Opportune Safaris Ltd. The passenger releases Opportune Safaris Ltd from all liabilities set forth in this paragraph and accepts these conditions for himself/herself and on behalf of all of their family members/friends who shall accompany them on the trip.

Optional Activities that May Be Dangerous: Depending on your itinerary, optional activities will be available at some of the places you will visit. There are certain inherent risks in adventure travel. These include, but are not limited to, risks of walking safaris, game drives,

fishing trips, and in all safaris, there are dangers of attack by wild animals, which could cause serious personal injury, inaccessibility to medical attention and difficulty in evacuation from remote locations in the case of medical emergency. The passenger assumes all such risks with regard to these possibilities, even when all required efforts and precautions are taken by the suppliers to guard against such dangers. Should you elect to participate in such activities while you are on your trip, tour, or safari, you are of course free to do so. However, you must understand that such participation will be at your own risk; that Opportune Safaris Ltd has not made any representation regarding the safety of these activities, that you have released Opportune Safaris Ltd from all liability for these activities and that Opportune Safaris Ltd assumes no liability in regard to these optional activities.

Traveler's Representations: The traveler represents that neither he or she nor anyone traveling with him or her in their party has any Physical or Other Condition or Disability that would create a Hazard to Himself or Herself or Other Members of the Safari.

Medical and Preliminary arrangements: Opportune Safaris Ltd is not subjected to conduct any medical arrangements involved in your travel. Travelers should familiarize themselves with any health requirement applicable to areas they intend to visit. The client is solely responsible for compliance with vaccination and other health requirements of governments in countries visited or transited.

Air Transportation: All scheduled airline flights are occasionally subject to overbooking or cancellation. If this occurs, Opportune Safaris Ltd and/or its correspondent companies will do all in their power to assist clients in boarding flights or finding alternative arrangements. It must be stressed that this is done as a courtesy to clients and Opportune Safaris Ltd cannot be held responsible if a passenger is denied boarding, nor for the additional costs thus incurred.

Code of conduct: On the tour that is provided by Opportune Safaris Ltd, you are expected to abide by the law of the land as well as the personnel in charge. The acceptance of the booking means that you agree with any rules presented before you. If at any point during the trip the personnel in charge believe your behavior is detrimental to your safety or wellbeing or even the wellbeing of your group, you might be instructed to leave the tour and no refund will be available

Included in Quoted Itinerary: Accommodations as specified in the itinerary, arrival and departure transfers, meals as specified in the itinerary (BLD), park and conservation fees, services of a professional safari driver/guide, government taxes, hotel taxes, medical evacuation service for the duration of the trip in Rwanda, Uganda, Kenya and Tanzania. Note: In the event a government adjusts or institutes a new tax during the duration of this agreement Opportune Safaris Ltd reserves the right to adjust the rates in this agreement accordingly. Note: shared game drives unless otherwise indicated.

Not Included in Quoted Itinerary: International airfare, travel insurance, cost of obtaining passport or visa, baggage handling, excess baggage charges, meals not included in the itinerary (BLD), soft drinks, beer, and alcoholic beverages, game drives or sightseeing not included in the itinerary, personal expenses such as shopping, laundry and communication charges (phone, internet, fax), optional activities (which are subject to availability), gratuities to guides and camp/hotel staff. Any items not specified under inclusions.

Specific to Rwanda & Uganda: Gorilla permits are limited and nonrefundable. Children under 15 cannot participate in Gorilla Tracking. Only visitors in good health on the morning of the track are permitted to visit gorilla families. Gorillas are susceptible to colds and other respiratory diseases transmitted by humans. Please follow the instructions of your Guides at all times.

Payment Policy: A non-refundable 35% of the total safari cost is required as deposit to confirm the booking. 65% Final payment of the total safari cost to be paid, 60 days prior to the commencement of your trip. At the time of confirmation, if your departure date is less than 60 **days, full payment is required.**

Method of Payment: Opportune Safaris Ltd recommends direct bank wire, however payments via Credit Card by Visa or Mastercard are accepted as well.

Cancellation Policy: Any changes in travel arrangement must be advised immediately. We are ready to offer alternatives that may fit your needs or cancel that booking as a whole. All payments are non-refundable, we always recommend our clients to take out comprehensive travel insurance at the time of booking. Additional cost for changes of arrangements shall be borne by the client. Payment of the tour cost constitutes acceptance of the Terms & Conditions set out herein and in more specific pre-departure passenger documentation including the Passenger Information Form. It will be indicated on each traveler's itinerary what would be included in the total cost provided.

OPPORTUNE SAFARIS WISHES YOU AN ENJOYABLE AND MEMORABLE TRIP!